# ATA Technical Support Hotline

## CALL 877-ATA-4CAE (877-282-4223)

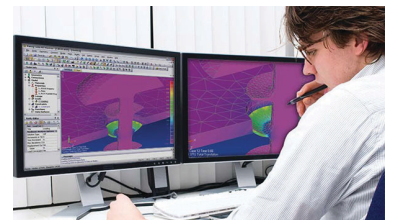## REACH THE HOTLINE ONLINE AT http://www.ata-plmsoftware.com/support/

➤ Our support hotline is available for current ATA customers using Siemens software.

➤ Our software support hotline is staffed Mon–Fri, 8 AM Eastern to 5 PM Pacific, by ATA engineers who use Siemens software every day and have extensive experience with our customers' methods, processes, and tools.

➤ You will be quickly connected directly to subject-matter experts who can usually address and resolve your question right at the time you call.

➤ When needed (usually having to do with license issues), ATA can help expedite Siemens GTAC support. Siemens asks that you contact our hotline first, before calling GTAC.

➤ ATA also has a direct connection to the Siemens development team and can engage them when the issue may involve a bug or needed enhancement.

## OUR SOFTWARE SERVICES

➤ ATA is a value-added reseller (VAR) for Siemens Digital Industries Software:
  ➤ Femap
  ➤ NX Nastran
  ➤ NX CAD and CAM
  ➤ Simcenter (formerly NX CAE)
  ➤ Teamcenter
  ➤ STAR-CCM+
➤ Developer of the official NX Nastran training materials
➤ Preferred North American provider of NX Nastran training



In 2019, ATA's hotline was rated as "excellent" by our customers, and over 80% of issues were resolved the same day they were reported.



ATA's hotline service is staffed by experienced engineers who use Siemens CAD and CAE tools every day, giving our hotline unmatched expertise.

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